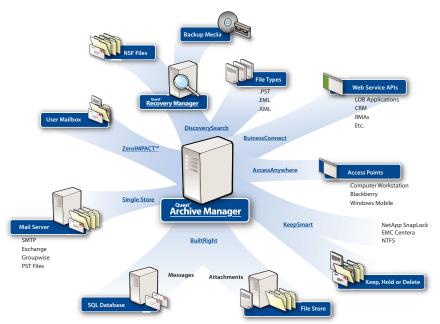**QUEST SOFTWARE®**
Smart Systems Management

Quest®
Archive Manager

Microsoft-centric Archiving

IT organizations walk a tight rope between keeping only the messaging data they need per their retention policies, keeping legal departments and executives happy, and controlling exploding storage costs. Quickly searching for and producing electronically stored information (ESI) is essential to meeting regulatory or investigation requirements, but at what cost? How does an IT administrator ensure that relevant data is made available when it is needed?

Quest Archive Manager is a platform for Microsoft-centric archiving. By capturing, indexing and storing a single instance of messaging data into a scalable and secure repository, IT administrators can be assured of lower storage costs, faster eDiscovery response and strict compliance through the preservation of business-critical messaging data.

Archive Manager can be deployed in days, not weeks, and does not require software to be installed on email servers or end-user desktops.

Lower Storage Costs

Archive Manager performs actions transparently on each mailbox based on policies. The policies include parameters such as message age, size, read or unread, etc. One of the actions Archive Manager performs is to strip an attachment from a message and just leave behind a small shell, or stub, of the message. Access to these messages is seamlessly provided through Microsoft Outlook, Outlook Web Access and mobile devices, and is accessed without the need to install additional client software. By reducing the storage volume of messaging data, users are freed from worrying about their mailbox quotas and administrators free to realize storage savings.

Reduce e-Discovery and Compliance Risk

With Archive Manager, organizations can quickly produce evidence for audits, investigations and litigation. Set granular permissions to retrieve items from particular mailboxes, or across the entire archive, and perform fast searches based on sender, recipient, date, subject, and message or attachment keyword. Flexible retention policies allow for granular control over what email data remains in the archive. Policies can even operate in a "dry run" mode where policies will be executed but no deletions will occur. Legal Hold helps IT admins put a double locked blanket hold on all retention for e-Discovery. Archive Manager helps reduce overall risk for organizations by consolidating distributed data, including messages contained in personal folder files (.PST). It also allows you to backfill the archive with historical data from current mailboxes and backup tapes.

"It took fewer than five minutes to do what used to take me almost four business days to do manually. That's because Archive Manager totally automated the process. I needed a way to quickly gather and organize data for the compliance or legal folks, and now I can do that."

— Josh Dailey
   Systems Administrator
   Palmetto Health

BENEFITS

- Easy to deploy and manage

- Next-generation, Microsoft standards-based architecture

- Robust, easy-to-use search capabilities

- Extensibility to other business applications

- Anywhere access to the archive

Intelligently Share Data

Archive Manager facilitates the sharing of organizational knowledge that is locked up in email, improving the productivity and increasing the effectiveness of your organization. Archive Manager provides flexible access rights to email, delivering virtual views of archived messages for easy collaboration, and allowing easy integration with external systems so that information can be leveraged by other business processes and business systems. Archive Manager's Web Services Application Program Interface (API) makes it easy to access the information residing in the archive.

Archive Manager key features and benefits:

FastDeploy: Archive Manager can be deployed in days, not weeks, and does not require software to be installed on end users' desktops or on e-mail servers.

ZeroIMPACT™: Archive Manager captures and indexes new and historical messaging data transparently to end users. By reducing the storage volume of messaging data users are freed from worrying about their mailbox quotas.

BuiltRight: Archive Manager's next generation architecture offers an advanced method of storage by single-instancing attachments separate from message body and metadata. This dramatically reduces the space required for long-term preservation of messaging data.

KeepSmart: Flexible retention rules help IT administrators keep only the data they need to keep. By creating rules according to their organization's retention policies, Archive Manager helps achieve compliance with regulatory mandates. Archive Manager also integrates with leading attachment storage (like EMC Centera and NTFS) and WORM devices including NetApp SnapLock.

DiscoverySearch: Archive Manager offers powerful search to quickly retrieve data to satisfy legal requests. By tagging data for categorization or later review only relevant data is exported for further analysis and presentation.

AccessAnywhere: Users can seamlessly access archived data whether they are online or offline. Archive Manager also allows users who are using mobile devices to seamlessly access messaging data from within the archive.

BusinessConnect: Through the Web Services API Archive Manager easily integrates with external systems, and can share data with customer relationship management (CRM) systems and collaboration tools such as Microsoft Office SharePoint Server to better leverage information.

SingleStore: Archive Manager supports archiving from Microsoft Exchange Server, as well as Novell GroupWise and selected SMTP servers all in a single repository.

500 Users:	500 – 2,000 Users:	2,000 – 5,000 Users:	5,000+ Users:
• Single AM & SQL server • 4 CPU, 8GB RAM • 3xRAID 1 Local Disk • 1xNetwork Based NAS	• 1xAM server • 4 CPU, 4GB RAM • 3xRAID 1 Local Disk • 1xNetwork Based NAS • 1xSQL SERVER 32/64bit • 4xCPU, 8GB RAM • 3xRAID 1 Local Disk	• 1xAM server • 4 CPU, 4GB RAM • 3xRAID 1 Local Disk • 1xNetwork Based NAS • 1xSQL SERVER 64bit • 4-8xCPU, 16GB RAM • 3xRAID 1 Local Disk	Requires a custom specification. Contact your Account Executive for further information.

About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products—helping our customers solve everyday IT challenges faster and easier. Visit **www.quest.com** for more information.

SYSTEM REQUIREMENTS

Operating Systems

- Microsoft Exchange 2000, 2003 and 2007 (including SP1)
- Microsoft Live Communications Server 2005 (SP1)
- GroupWise 6.5.4 and 7.0
- SMTP e-mail servers*

* Server support is dependent on configuration capability of SMTP server

Platform
2.4 GHZ Intel Xeon or similar

Memory
1 GB or more recommended

Disk Space
100 MB

Note: Additional disk space is necessary to store archived data. Requirements vary depending upon long-term data storage projections.

Additional Server Software

- Microsoft Windows 2003 SP1 and SP2
- Microsoft SQL Server 2000 or SQL Server 2005 SP1 or SP2
- Microsoft .NET Framework 1.1 SP1, 2.0
- Microsoft Internet Information Services 6.0

Client Environments

PC

- Microsoft Internet Explorer 6 or later
- Microsoft Outlook 2002, 2003, or 2007
- Microsoft XP, Vista

Macintosh

- Mozilla Firefox 2.X
- Microsoft Entourage 2004

Mobile

- Microsoft Windows Mobile 5
- BlackBerry 4.X

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